

Work Experience

Redwood Software

Jun 2026 — Present

Evolved a shared design system used across 4 products, defining reusable patterns and component states aligned with WCAG AA to create a more consistent, inclusive product experience.

Design end-to-end web workflows for IT operators and developers to configure, monitor, and troubleshoot workflow automation and orchestration, simplifying complex tasks across high-stakes operational journeys.

Partner with Product and Engineering to translate customer needs and technical requirements into user flows, testable prototypes, and polished interaction details that ship the way they were designed.

Samsung Electronics

Jan 2024 — Jun 2026

Designed Samsung Account for Education as part of a three-designer team. Created identity-management experiences that make it simple for school admins to create, organize, and manage accounts for students and staff.

Part of a two-designer team that built a new platform for Samsung service providers, simplifying device-management operations and their sales journey.

Contributed to the Samsung Knox design system by researching component use cases and behaviors, documenting guidelines, and collaborating with designers and engineers, globally.

Operto | Internship

Jan 2023 — Sept 2023

Collaborated with Product, Engineering, and Customer Success to identify pain points across remote hospitality operations and design new features for Operto Guest and Operto Connect.

Created and refined high-fidelity prototypes through design and technical reviews, aligning user needs with engineering feasibility and supporting implementation.

FORM Swim | Internship

Sept 2022 — Jan 2023

Conducted research, prototyping, and concept validation for second-generation smart-swim-goggle (Dory) and companion-app experiences.

Delivered user flows, wireframes, interaction specifications, and high-fidelity iOS, Android, and swim goggle UI to support cross-functional delivery.

About Me

I specialize in...

Building B2B product systems with a focus on accessibility across enterprise web, mobile, and connected hardware.

I combine interaction design, user research, and systems thinking to simplify complex journeys and create scalable experiences for customers and operational users.

My strengths are...

Product discovery	Interaction design
User research	Usability testing
Prototyping in code	Design systems
Enterprise SaaS	Dev. + PM collaboration
Data-informed iteration	Accessible & inclusive design

My tools include...

Figma	Claude Code
Maze	Storybook
HTML/CSS/JS	Pendo Analytics
Adobe Suite	JIRA/Confluence

Education

Simon Fraser University

BBA, Interaction Design and Marketing
Joint Major